

Terms of Service

1. Acceptance of Terms

By accessing and using the services provided by Christ's Loving Hands, you agree to comply with and be bound by the terms and conditions set forth in this Terms of Service Agreement (the "Agreement").

2. Information Release Consent

By requesting assistance from Christ's Loving Hands, you consent to Christ's Loving Hands receiving all relevant account information from your service provider, whether it's your utility provider or landlord or other, for the purpose of verifying your eligibility for assistance and coordinating services. Including but not limited to first and last name, service addresses, email address, telephone and mobile phone numbers, utility service bills for the previous twelve (12) months, utility bill payment arrangement status, payment history, pledge history and monthly billed usage.

3. Client Information Sharing

Christ's Loving Hands is committed to providing assistance to individuals in need through collaboration with local churches and organizations. To fulfill our mission and ensure effective assistance, you hereby acknowledge and grant consent for the sharing of certain personal information, including but not limited to name, phone number, and address, with our partner churches and organizations.

4. Purpose of Information Sharing

The sharing of your personal information is essential for the purpose of facilitating financial assistance, coordination of services, and monitoring of assistance programs. Christ's Loving Hands will only share information as necessary and relevant to our mission.

5. Confidentiality and Security

We take your privacy and data security seriously. Your information will be shared with partner churches and organizations only on a need-to-know basis, and we will implement reasonable security measures to protect your data.

6. Limits on Information Sharing

Your information will not be shared for purposes other than those mentioned in this Agreement. Christ's Loving Hands will not sell or lease your personal information to third parties for commercial purposes.

7. Misrepresentation of Information and Disqualification

Individuals who misrepresent information or use assistance provided by CLH in unapproved ways may be disqualified from receiving future services from CLH. Unapproved ways include, but are not limited to, using assistance for purposes other than those stated in the application or providing false information to receive assistance.

8. Revoking Consent

You have the right to revoke your consent for information sharing at any time. To do so, please contact us in writing at Christ's Loving Hands PO Box 607 Harrison, OH 45030. Revoking consent may affect our ability to provide you with certain services.

9. Updates and Changes

Christ's Loving Hands may update and modify this Agreement at its discretion. We will notify clients of any significant changes. Your continued use of our services after such modifications constitutes your acceptance of the updated Agreement.

10. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of Hamilton County. Any disputes arising under or in connection with this Agreement shall be subject to the exclusive jurisdiction of the courts in Hamilton County.

11. Contact Information

If you have any questions or concerns about this Agreement or our information sharing practices, please contact us in writing at PO Box 607, Harrison, OH 45030.

By accepting these terms, you acknowledge that you have read, understood, and agree to be bound by this Terms of Service Agreement.